

# VANILLA

## Uncapped DSL Order Form

PO Box 51014  
Waterfront, 8002  
Tel: 086 11 22 345  
Fax: 021 409 7050  
www.vanilla.co.za  
contactus@vanilla.co.za

### 1. DSL Line Speed:

(Please also see section 5)

(please tick)

- I already have a DSL line
- 384kbps at R149 per month
- 512kbps at R285 per month
- 4096kbps at R410 per month

### 2. DSL Usage Package:

Shaped Combo  
(Telkom/IS):

(please tick) – Prepaid amount – Not cap!

- 500MB at R35 per month
- 1GB at R49 per month
- \_\_\_\_\_ (other size, incremental in GB)
- No Prepaid amount (postpaid only)

Unshaped Combo:  
(Telkom/IS/MTN Business):

- 500MB at R54 per month
- 1GB at R87 per month
- \_\_\_\_\_ (other size, incremental in GB)
- No Prepaid amount (postpaid only)

Provision my account with an extra \_\_\_\_GB of data. (This will only be billed if used above the prepaid amount. Great for people who do not want to be cut off!)

### 3. DSL Modems: If you do not have a DSL modem, you can obtain one from Vanilla, the following prices include VAT and delivery to your door:

(please tick)

- I do not require a DSL modem/router
- TP-Link TD-W8960N DSL modem, 4 port switch & wireless a/p at R600 (no commitment)
- TP-Link TD-W8960N DSL modem, 4 port switch & wireless a/p at R300 with 24 month commitment
- TP-Link TD-8840 DSL modem, 4 port ethernet switch at R460 (no commitment)
- TP-Link TD-8840 DSL modem, 4 port ethernet switch free with 24 month commitment

Contact us for more specialised setups.

### 4. DSL line installation: If you have ordered a DSL line in Section 1 then you must provide the following details; otherwise leave this section blank.

Phone number for DSL installation: (\_\_\_\_\_) \_\_\_\_\_

*Please note that DSL cannot be installed on a Telkom prepaid line, only on a contracted line.*

Full name of land line owner (as on Telkom bill): \_\_\_\_\_

ID number of owner of phone number above: \_\_\_\_\_

Physical address where phone is located:  
(required for DSL order verification) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

NOTE: The provision of DSL lines are subject to network availability. If you order a DSL line, VANILLA cannot guarantee the provision of the requested DSL service. A 30 day notice period is required for cancellation of an ADSL line as per Telkom regulations.

**5. Billing details:** (Invoices are regularly sent via email)

Contact person: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Fax number: \_\_\_\_\_

Mobile number: \_\_\_\_\_

Email address: \_\_\_\_\_

Postal address: \_\_\_\_\_

If your DSL is to be billed to a company, then please provide the following additional information: (if not provided we will send the invoice to the contact person as above)

Company Name: \_\_\_\_\_ Reg #: \_\_\_\_\_

VAT #: \_\_\_\_\_

**6. Payment: (Terms are on presentation of invoice)**

(please tick)

Please debit my account directly using a debit order:

Bank: \_\_\_\_\_

Account number: \_\_\_\_\_

Branch code: \_\_\_\_\_

Account name: \_\_\_\_\_

I will deposit the money directly into the VANILLA bank account using the banking information on my VANILLA invoice.

**7. Additional comments:**

Please contact me

Other: \_\_\_\_\_

**8. Please assist us** by indicating where you found out about us:

A friend

Newspaper ad

My IT provider

Radio ad

Flyer

Other: \_\_\_\_\_

Google ad

Other website

**9. Authorisation:**

I \_\_\_\_\_ confirm that the details I have given on this form are complete and correct.

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

Please email back to [contactus@vanilla.co.za](mailto:contactus@vanilla.co.za) or Fax back to 021 409 7050, Full terms and conditions found at [http://vanilla.co.za/plain\\_print.php](http://vanilla.co.za/plain_print.php). Full credit checks are performed.